Department of Commerce Professional Licensing Bureau

ON Board / Commission

# BEFORE THE IOWA REAL ESTATE COMMISSION 200 EAST GRAND, SUITE 350 DES MOINES, IOWA 50309

IN RE:	)
	) CASE NUMBER: 21-306
TRZ, LLC	)
Firm (F05673000)	) COMBINED STATEMENT OF
	) CHARGES, INFORMAL
	) SETTLEMENT AGREEMENT,
2202 Woodland Pkwy	) AND CONSENT ORDER IN A
Clive, IA 50325	) DISCIPLINARY CASE
	)
RESPONDENT	)

The Iowa Real Estate Commission (Commission) and TRZ, LLC (Respondent) enter into this Combined Statement of Charges, Informal Settlement Agreement, and Consent Order in a Disciplinary Case (Order) pursuant to Iowa Code Sections 17A.10(1) and 272C.3(4).

- 1. The Commission issued the Respondent real estate firm license number F05673000 on February 24, 2014. Respondent's license is current and in full force and effect through December 31, 2025. At all times relevant to this matter, Stephanie VanDerKamp served both as the designated broker in charge and a licensed real estate broker officer of TRZ, LLC, license number F05673000, located in Clive, lowa.
- 2. The Commission has jurisdiction of this disciplinary matter pursuant to Iowa Code chapters 17A, 272C, and 543B. Licenses issued by the Commission are subject to the laws of the State of Iowa and to the administrative rules of the Commission.

### STATEMENT OF CHARGES

#### COUNTI

- 3. Respondent is charged with engaging in practices harmful or detrimental to the public in violation of Iowa Code sections 543B.29(1)(d), 543B.29(1)(k), 543B.34(1), 543B.46 by:
  - (a) Failing to maintain an accurate record of the Respondent's trust account and improper trust account procedures. See 193E lowa Administrative Code §§ 13.1(6), 18.14(5)(e), 18.14(5)(f).

- (b) Failing to accurately maintain a general ledger to record in chronological order all receipts and disbursements for the Respondent's trust account. See 193E lowa Administrative Code §§ 13.1(6)(a), 18.14(5)(e)(1).
- (c) Failing to accurately maintain the running balance of all individual ledger accounts for the Respondent's trust account. See 193E lowa Administrative Code §§ 13.1(6)(b), 18.14(5)(e)(2).
- (d) Failing to accurately maintain an individual ledger for broker's equity for the Respondent's trust account. See 193E lowa Administrative Code §§ 13.1(1)(c), 13.1(6), 18.14(5)(e)(2).
- (e) Failing to accurately maintain an individual ledger for interest for the Respondent's trust account. See 193E Iowa Administrative Code §§ 13.1(2), 13.1(6), 18.14(5)(e)(2).

#### **CIRCUMSTANCES**

- 4. The Respondent is responsible for ensuring compliance with all applicable rules and regulations governing the firm's operations in the state of lowa, including maintenance of the trust account used by the firm.
- 5. On October 14, 2021, an offsite examination of the Respondent's lowa real estate trust account and transaction records was conducted by the Commission auditor (auditor).
- 6. The auditor found that the Respondent failed to properly maintain accurate accounting of the general ledger balance for the Respondent's lowa real estate trust account.
- 7. The auditor found that the Respondent failed to properly maintain accurate accounting for its individual ledger accounts.
- 8. The auditor found that the Respondent was not accurately maintaining an updated individual ledger for the broker's equity balance held in the lowa real estate trust account.
- 9. The auditor found that the Respondent was not accurately maintaining an updated individual ledger for the interest balance held in the lowa real estate trust account.
- 10. The auditor found that for the Respondent's lowa real estate trust account, there was not an accurate monthly reconciliation being performed to ensure agreement of the general ledger balance, reconciled bank balance, and sum of the individual ledgers.

11. For the month end September 30, 2021 bank statement, the auditor was not able to perform an accurate reconciliation due to the Respondent's failure to maintain the general ledger, failure to maintain the individual ledgers, and failure to perform accurate monthly reconciliations for the lowa real estate trust account.

## SETTLEMENT AGREEMENT

- 12. Respondent admits each and every allegation in the above-stated Statement of Charges. This case shall constitute one violation for purposes of Iowa Code section 543B.29(4).
- 13. Respondent acknowledges that it has a right to receive notice of the above-stated charges and to request a hearing before the Commission on the merits of the charges. By freely and voluntarily entering into this Order, the Respondent waives its right to notice and a hearing and all attendant rights, including the right to seek judicial review. This Order constitutes discipline against the Respondent, and is the final agency order in this contested case pursuant to lowa Code section 17A.10 and 193 Iowa Administrative Code 7.4.
- 14. Respondent agrees that the State's attorney and/or Commission staff may present this Order to the Commission and may have *ex parte* communications with the Commission while presenting it. Respondent waives any right of notice of this meeting or any right that the Respondent might have to participate in the discussion of this Order among the Commission, the Commission staff and the State's attorney.
- 15. This Order shall be part of the permanent record of Respondent and shall be considered by the Commission in determining the nature and severity of any future disciplinary action to be imposed in the event of any future violations of the laws and rules governing the practice of real estate by the Respondent.
- 16. Failure to comply with the terms of this Order shall be prima facie evidence of a violation of Iowa Code sections 543B.29(1)(d), 543B.34(1) and 272C.3(2)(a) and shall be grounds for further disciplinary action. However, no action may be taken against the Respondent for violations of this Order without a hearing, or waiver of hearing.
- 17. This Order is not binding on the Iowa Real Estate Commission until it has been formally approved by a majority of the Commission members.
  - (a) In the event that this Order is rejected by the Commission it shall be of no force or effect to either party, and it shall not be admissible for any purpose in further proceedings in this matter.
  - (b) If the Commission approves this Order, it shall fully dispose of all issues in this case.

18. Upon acceptance by both the Commission and Respondent, this Combined Statement of Charges, Informal Settlement and Consent Order shall be a public record available for inspection and copying in its entirety in accordance with the requirements of lowa Code chapter 22.

# **CONSENT ORDER**

### IT IS THEREFORE ORDERED:

- 19. <u>REPRIMAND</u>. Pursuant to 193E lowa Administrative Code section 18.14(1)(j), the Respondent is reprimanded.
- 20. <u>CIVIL PENALTY</u>. Respondent shall pay a civil penalty to the Commission in the amount of two thousand and five hundred dollars (\$2,500.00) no later than six (6) months after acceptance of this Order by the Commission. The civil penalty must come under a cover letter addressed to the Commission's Executive Officer, referencing Case Number 21-306.
- 21. <u>FUTURE COMPLIANCE</u>. The Respondent also shall at all future times fully and promptly comply with all pertinent Orders of the Commission and the statutes and Commission rules regulating the practice of real estate.

WHEREFORE, the terms of this Combined Statement of Charges, Informal Settlement Agreement and Consent Order are agreed to and accepted by the Iowa Real Estate Commission and the Respondent.

### FOR THE RESPONDENT:

Voluntarily agreed to and ac	cepted by TRZ, LLC on this 10 day of
<u>June</u> , 2023.	1. 1 ~ 1. Xx 1.
	Atephanu QVan Derkamp
	By: STERHANIE J. VAN DER KAMP, Broker for Respondent

REC Case No. 21-306 TRZ, LLC
State of louse )
County of POIK )
Signed and sworn to before me on this 6 day of 500. , 2023, by
MARIA CASAL Commission Number 815837 My Commission Expires March 15, 2025  My Commission Expires My Commission Expires My Commission Expires:  My Commission Expires:  OB 15 2025
FOR THE COMMISSION:
Voluntarily agreed to and accepted by the IOWA REAL ESTATE COMMISSION on this day of
Iowa Real Estate Commission