BEFORE THE IOWA REAL ESTATE COMMISSION 1920 SE HULSIZER ANKENY, IOWA

IN RE:)
) CASE NUMBER: A10-035
Barbara Workman)
Broker (B24909)) COMBINED STATEMENT OF
,) CHARGES, INFORMAL
Real Estate Professionals, LLC.) SETTLEMENT AGREEMENT
320 Grand Avenue) AND CONSENT ORDER IN A
Spencer, Iowa 51301) DISCIPLINARY CASE
Respondent.)
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The Iowa Real Estate Commission (Commission) and **Barbara Workman** (Respondent) enter into this Combined Statement of Charges, Informal Settlement Agreement, and Consent Order in a Disciplinary Case (Order) pursuant to Iowa Code Sections 17A.10(1) and 272C.3(4) (2009).

- 1. The Commission issued the Respondent real estate broker license number B24909 on July 13, 2006. Respondent's license is current and in full force and effect through December 31, 2011. At all times relevant to this matter, the Respondent was a licensed real estate broker officer assigned to Real Estate Professionals, LLC, a licensed firm, license number F05037, located in Spencer, Iowa.
- 2. The Commission has jurisdiction of this disciplinary matter pursuant to Iowa Code chapters 17A, 272C, and 543B (2009). Licenses issued by the Commission are subject to the laws of the State of Iowa and to the administrative rules of the Commission.

STATEMENT OF CHARGES

COUNT I

- 3. Respondent is charged with engaging in practices harmful or detrimental to the public in violation of Iowa Code sections 543B.29(1)(c), 543B.29(10), 543B.34, and 543B.46 (2009) by:
 - (a) Failing to conduct and/or document monthly reconciliation on a written worksheet to ensure the agreement of the general ledger balance, reconciled bank balance, and individual ledger totals (three-way tie step is being left out). See 193E Iowa Admin. Code §§ 13.1(6)(a)(3) and 18.14(5)(e).
 - (b) Failing after three years to forward unclaimed trust funds to the Treasurer of the State of Iowa. See 193E Iowa Admin. Code §13.1(14).

- (c) Failing to properly maintain individual ledgers for each real estate transaction. See 193E Iowa Admin. Code §§ 13.1(6)(b), 18.14(5)(e)(2).
- (d) Failing to maintain the general ledger, individual ledgers, and bank reconciliation to reflect accurate current balances, resulting in a total of \$14.393.22 of "unidentified" funds. See 193E Iowa Admin. Code §\$ 13.1(6) & 18.14(5)(e).

CIRCUMSTANCES

- 4. On or about August 23, 2010, an audit of the Respondent's trust account and records was conducted.
- 5. The auditor found a variance between the total of the Individual Ledgers, the General Ledger Balance, and the Reconciled Bank Balance. The total of the General Ledger and the Reconciled Bank Balance total was \$19,643.22, and the total of the Individual Legers were \$5,250 resulting in \$14,393.22 in "un-identified" funds.
- 6. The auditor found the Respondent is not performing a monthly reconciliation on a written worksheet to document and ensure agreement of the general ledger balance, individual ledgers, and reconciled bank balance ("three-way tie" is not being completed and documented).
- 7. The auditor found three earnest fund deposits totaling \$2,000.00, and dated prior to June 9, 2007, that are still pending in the Respondent's trust account.
- 8. The auditor found three outstanding checks that are older than three years old that are still being carried on bank reconciliations.
- 9. The auditor found the Respondent is not maintaining updated individual ledger cards for all real estate transactions.

SETTLEMENT AGREEMENT

- 10. Respondent admits each and every allegation in the above-stated Statement of Charges.
- 11. Respondent acknowledges that she has a right to receive notice of the above-stated charges and to request a hearing before the Commission on the merits of the charges. By freely and voluntarily entering into this Order, the Respondent waives her right to notice and a hearing and all attendant rights, including the right to seek judicial review. This Order constitutes discipline against the Respondent, and is the final agency order in this contested case pursuant to Iowa Code section 17A.10 and 193 Iowa Administrative Code 7.4.

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- 12. Respondent agrees that the State's attorney and/or Commission staff may present this Order to the Commission and may have *ex parte* communications with the Commission while presenting it. Respondent waives any right of notice of this meeting or any right that the Respondent might have to participate in the discussion of this Order among the Commission, the Commission staff and the State's attorney.
- 13. This Order shall be part of the permanent record of Respondent and shall be considered by the Commission in determining the nature and severity of any future disciplinary action to be imposed in the event of any future violations of the laws and rules governing the practice of real estate by the Respondent.
- 14. Failure to comply with the terms of this Order shall be prima facie evidence of a violation of Iowa Code sections 543B.29(3), 543B.34(2) and 272C.3(2)(a) (2009) and shall be grounds for further disciplinary action. However, no action may be taken against the Respondent for violations of this Order without a hearing, or waiver of hearing.
- 15. This Order is not binding on the Iowa Real Estate Commission until it has been formally approved by a majority of the Commission members.
 - (a) In the event that this Order is rejected by the Commission it shall be of no force or effect to either party, and it shall not be admissible for any purpose in further proceedings in this matter.
 - (b) If the Commission approves this Order, it shall fully dispose of all issues in this case.
- 16. Upon acceptance by both the Commission and Respondent, this Combined Statement of Charges, Informal Settlement and Consent Order shall be a public record available for inspection and copying in its entirety in accordance with the requirements of Iowa Code chapter 22 (2009).

CONSENT ORDER

IT IS THEREFORE ORDERED:

- 17. <u>CIVIL PENALTY</u>. The Respondent shall pay a civil penalty to the Commission in the amount of \$1,000.00 no later than thirty (30) calendar days after acceptance of this Order by the Commission. The civil penalty must come under a cover letter addressed to the Commission's Executive Officer and refer to case A10-035.
- 18. <u>CPA AUDIT</u>. The Respondent shall hire an Iowa licensed Certified Public Accountant (CPA), at the Respondent's expense to audit and to establish trust account records following Generally Accepted Accounting Principles. The CPA's audit report demonstrating the Respondent's compliance with applicable accounting standards, Iowa law, and Commission trust account rules must **be submitted no later than sixty (60) days** upon acceptance of this Order by the Commission. The audit must come under a cover letter addressed to the Commission's Executive Officer and refer to case A10-035.

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- 19. <u>EDUCATION</u>. The Respondent shall attend the Commission approved eight (8) hour course "Trust Accounts." These hours shall be in addition to any real estate continuing education required by law for license renewal. The original certificate of attendance must be submitted to the Iowa Real Estate Commission within twelve (12) months of the signing of this agreement by the Commission and must come under a cover letter addressed to the Commission's Executive Officer and refer to case A10-035.
- 20. <u>FUTURE COMPLIANCE</u>. The Respondent also shall at all future times fully and promptly comply with all pertinent Orders of the Commission and the statutes and Commission rules regulating the practice of real estate.

WHEREFORE, the terms of this Combined Statement of Charges, Informal Settlement Agreement, and Consent Order are agreed to and accepted by the Iowa Real Estate Commission and the Respondent.

FOR THE RESPONDENT:	
Voluntarily agreed to and acco	epted by Barbara Workman on this day of
В	y: BARBARA WORKMAN, Respondent
State of <u>Towa</u>)	
State of <u>Towa</u>) County of <u>Clay</u>)	
Signed and sworn to before m 2010, by:	e on this <u>5</u> day of <u>October</u> ,
NATOSHA PETITT P	Iotary Public, State of Iowa Printed Name: Notos Print Iy Commission Expires: 10 - 9 · 2013

FOR THE COMMISSION:

Laurie Dawley, Chair Iowa Real Estate Commission